



## PLEASE READ BOTH SIDES BEFORE USE!

If you have questions or have a problem with this product, please call our customer support line at: 1-800-214-3595

### DO NOT RETURN TO STORE!

Only our staff has the proper training & the necessary parts for both Warranty & Repairs. In most cases, it's best to contact us directly rather than contacting your retailer.

**THIS ELECTRIC SKATEBOARD IS NOT A TOY.** Skateboarding is a popular recreational activity. However, as with most sports, there are certain risks and dangers involved in skateboarding. Skateboarding is regulated by state and local laws which vary by location. Local laws should be consulted for specific requirements in your area.

**WEAR A HELMET AND PROTECTIVE SKATEBOARD RIDING GEAR AT ALL TIMES!** This includes elbow and kneepads, protective eyewear, long pants and long shirts/outerwear protection. The ground is hard and you are not. Protective equipment, such as closed, slip-resistant shoes, helmets and specially designed padding, may not fully protect skateboarders from fractures, but wearing it can reduce the number and the severity. If you skateboard, falling will happen sooner or later, so make sure that you are protected. Also, learning how to fall may help reduce the chances of a serious injury.

**TURNING ON YOUR BOARD & HOW IT "LOCKS ON"** The new 2009 boards are engineered to be interference-free and to "lock on" using our new 2G Digital Wireless technology. **IF RIDING IN GROUPS, TURN ON ONLY ONE BOARD AT A TIME.** Follow these steps: Turn the board on first, and then stand the board up vertically by holding the front truck, so that the drive wheel is not touching the ground. Then turn on the Hand Controller and wait a full 10 seconds while the board and controller link and lock on. Squeeze the trigger to make sure the units have connected. Set the board down and you're ready to ride! The 2G feature allows only the "locked on" controller to communicate with that particular board, meaning NO INTERFERENCE from other riders nearby or any other devices on any frequency. Turning either unit off breaks the locked on link and will require a repeat of these steps to create a locked on signal.

If the controller makes a low, single volume noise after it's turned on, the controller is letting you know that either 1) its AAA batteries are exhausted and should be replaced, or 2) that the controller is too far away from the board to remain connected. Do not ride the board with low batteries. Also, when the battery pack on the board gets low, the motor controller will cause the motor to pulse letting you know you're reaching the end of your ride time and that it's time to recharge. Recharging takes about 4 hours.

**PLEASE OBSERVE THE BOARD'S WEIGHT LIMITS OR YOU WILL HAVE PROBLEMS, INCLUDING BURNING UP THE MOTOR & BROKEN BELTS.** Do not ride any board if your weight exceeds maximum limits of the particular board model. Also, please do not ride with more than one person on the board. Motor failures due to this abuse are not covered by the warranty.

### MAXIMUM WEIGHT LIMITS:

250 WATT MODELS ..... 165 lbs MAXIMUM  
600 WATT MODELS ..... 240 lbs MAXIMUM  
800 WATT MODELS ..... 240 lbs MAXIMUM

### USE THE BOARD FOR RIDING ON LEVEL GROUND. IT'S NOT FOR RAMPS, JUMPS, STEEP HILLS...

Jumping off curbs, grinding & rough handling will damage the board's electronics and void your warranty. Ride only on smooth, dry, hard surfaces. Also, going down steep grades should be avoided.

### CAUTION! THE REMOTE CONTROL TRIGGER IS SENSITIVE – ACCELERATE SLOWLY & SMOOTHLY!

Here's how to adjust the speed settings: Your wireless hand controller is equipped with a 2-station speed switch, slow & fast, which is located in the handle of your remote control next to the batteries. Note that the SLOW POSITION is very slow and can be used only on flat ground to get the feeling for how the board works. To accelerate, place most of your weight forward on the board then GENTLY pull the trigger SLOWLY & SMOOTHLY. To brake, shift your weight just slightly to the back and push the trigger forward SLOWLY & SMOOTHLY. After you are used to the speed and the board's acceleration/braking, you can change the speed switch to the higher setting.

### DO NOT TIGHTEN OR LOOSEN THE TRUCKS – JUST KEEP THEM SNUG

Patented Exkate Torsion trucks do NOT work like regular skateboard trucks. You cannot adjust the turning radius, ease turning or increase the stability by tightening or loosening the kingpin on the truck. Tightening or loosening your trucks this way will damage either the bushing or the truck and will void your truck's warranty. The only way to tighten or loosen the feel of your trucks is to change out the bushings. Please check online for harder / softer bushings which may be available for certain models, if needed. Note that both the wheels and truck bushings will slowly break-in after riding.

### MAKE SURE THAT NUTS & BOLTS ARE ALWAYS SNUG – BUT NOT OVER-TIGHT

Vibration during shipment and with normal use will loosen nut and bolt fittings. Please make sure all hardware fittings are snug before each use and check them regularly – fittings should be snug, but DO NOT OVER-TIGHTEN or you can strip out the threads!

## **KEEP YOUR BATTERY FULLY CHARGED**

Keep your battery fully charged when not in use to prolong battery life. The charger will quit charging when the batteries are fully charged, so it's ok to leave your board plugged in all the time if you're riding it regularly. The batteries will last longer if you do NOT discharge the batteries completely. Be sure to charge your board at least monthly or the batteries will eventually go bad. Also, make sure to change out weak batteries on the wireless remote – the connectivity will not work properly when its batteries start to die out.

## **DO NOT RELY ON BRAKES, ESPECIALLY WHILE GOING DOWNHILL**

Never rely on the electrical braking in any situation. Always give yourself plenty of stopping distance. Motor braking should NOT be relied upon for total stopping power – especially going down hills. Give yourself as much stopping room as you would on a non-electric skateboard. Electric skateboards will go up or down low-grade hills but extreme care should be taken at all times. Steep hills should be avoided. Do not ride in situations above your ability. In some situations, you may be better off stepping off the board or turning up hill to control speed rather than trying to use the electrical brakes to stop you. Master the flats before attempting gentle hills and it's best to avoid all steeper grades altogether.

## **KEEP IT DRY AND AVOID HARD IMPACTS – DON'T DROP YOUR BOARD!**

Never ride in wet weather or on wet surfaces. Avoid all puddles. Ride only on flat, smooth, clean, dry, hard surfaces. Always set the skateboard down gently, otherwise damage to the internal & external components may result and warranty will be voided. Do NOT perform any tricks that result in impact. Avoid jumps, riding off curbs, on skate ramps, etc.

## **REGULAR MAINTENANCE IS REQUIRED – SAVE YOUR BOARD BOX FOR TUNE-UPS & REPAIRS**

Hold on to your board box for at least 90-days in case your board has to be shipped for service. It's best to keep it longer for sending it in for tune-ups and/or overhauls down the road. Seasonal tune-ups are strongly recommended. Note that you can quickly remove the battery pack before shipping. This reduces weight and will save on freight. If you choose to do your own maintenance or have another party maintain it, please make sure you or the company is qualified to do so. Always give your board a safety check each time before you ride. Inspect your board's wheel nuts and other hardware to make sure they are snug. Contact us if you have questions.

## **WHY DO BELTS BREAK?**

The number one reason belts break is because the rider is too heavy for a particular model. (Review item four above) The 250 models will only handle up to 165 lbs. So make sure not to ride models that aren't designed for your body weight. Learn to accelerate SMOOTHLY & SLOWLY and then slow down by GENTLY & EVENLY braking. If you slam on the motor brake you'll break belts and wear out your motor faster. If you do break a belt, it is easy to replace. For more info visit our Customer Support section on our website for "How To" and "Safety First" information at: [www.AlteredUSA.com](http://www.AlteredUSA.com).

## **SAFETY FIRST! BE SMART! OBEY CITY LAWS! AND WEAR PROTECTIVE GEAR AT ALL TIMES!**

We strongly recommend wearing a Helmet & Pads at all times! According to the U.S. Consumer Product Safety Commission (CPSC), more than 15,600 persons need hospital emergency room treatment each year for injuries related to skateboarding. Fractures are a frequent type of injury. Deaths as a result of collisions with motor vehicles and from falls are also reported. Irregular riding surfaces account for more than half of the injuries caused by falls. Wrist injury is the number one injury, usually a sprain or a fracture. Skateboarders who have been skating for less than a week suffered one-third of the injuries. When experienced riders suffered injuries, it was usually from falls that were caused by rocks and other irregularities in the riding surface. Never ride in traffic and watch your surroundings for rocks, obstacles, pedestrians, bikes, etc.

## **AN IMPORTANT MESSAGE TO PARENTS**

We suggest that no one under the age of 16 ride an Electric Skateboard without adult supervision. Read and understand the entire owner instructions before allowing a minor to use this product! The Owner's Manual contains important safety information. For your child's safety, it is your responsibility to review this information with them and make sure that your child understands all warnings, cautions, instructions & safety topics. We recommend that you periodically review and reinforce the information with younger riders and that you are required to inspect and maintain your child's board to insure their safety.

## **PLEASE READ THE OWNER'S MANUAL BEFORE RIDING THE BOARD AND HAVE FUN!**

If you have questions or need help with your board in anyway, please call our customer support line at: 1-800-214-3595. **WEAR PROTECTIVE GEAR AT ALL TIMES!** Also, visit our Customer Support section on our website for "How To" and "Safety First" information at: [www.AlteredUSA.com](http://www.AlteredUSA.com). Most importantly have FUN & THANK YOU! for choosing Exkate® / ALTERED™ Electric Skateboards.

### **QUESTIONS?**

EMAIL OR CALL US AT:  
1-800-214-3595

For more information and FORMULAS of FUN,  
be sure to visit Altered Agent, George Girard,  
online at: [www.AlteredUSA.com](http://www.AlteredUSA.com)

ALTERED™ Electric Skateboards by EXKATE®  
26212 Dimension Dr, Suite 160. Lake Forest, CA 92630  
949.951.9500 or toll-free sales ordering: 800.214.3595

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